

REDACTED – FOR PUBLIC INSPECTION



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Lynn R. Charytan
EVP & General Counsel,
Comcast Cable
SVP & Sr. Deputy General Counsel,
Comcast Corporation

Accepted / Filed

August 30, 2016

AUG 30 2016

VIA ECFS

Federal Communications Commission
Office of the Secretary

DOCKET FILE COPY ORIGINAL

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Re: *In the Matter of Applications of Comcast Corporation, General Electric Company, and NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of Licensees, MB Docket No. 10-56*

Dear Ms. Dortch:

Pursuant to the *Compliance Protective Orders* in the above-captioned proceeding,¹ Comcast Corporation hereby submits one copy of the confidential version of the enclosed compliance report. The [] symbols denote Confidential Information. The redacted, public version is being filed simultaneously under separate cover. Also pursuant to the *Compliance Protective Orders*, two copies of the confidential version are being hand-delivered to the Media Bureau.

¹ *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign Licenses or Transfer Control of Licensees, Protective Order for Compliance, 26 FCC Rcd 2045 (MB 2011) ("First Protective Order"); Second Protective Order for Compliance, 26 FCC Rcd 2052 (MB 2011) ("Second Protective Order") (jointly, the "Compliance Protective Orders").*

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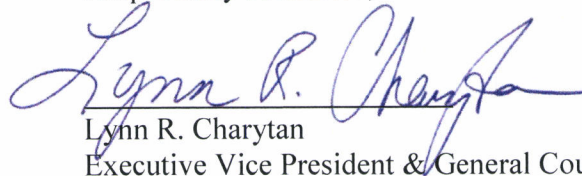
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Ms. Marlene H. Dortch
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Please do not hesitate to contact me should you have any questions.

Respectfully submitted,



Lynn R. Charytan
Executive Vice President & General Counsel,
Comcast Cable
Senior Vice President & Senior Deputy General
Counsel, Comcast Corporation

Enclosure

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Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Re: *In the Matter of Applications of Comcast Corporation, General Electric Company and NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of Licensees*,
MB Docket No. 10-56

Dear Ms. Dortch:

Comcast Corporation ("Comcast") hereby submits the following information regarding the standalone Broadband Internet Access Service condition in Appendix A § IV.D (the "Condition") of the *Comcast-NBC Universal Order*.¹ This letter contains certain information designated as Confidential (identified by [[brackets]]) and is being submitted pursuant to the *Compliance Protective Orders*.²

¹ *Applications of Comcast Corporation, General Electric Company and NBC Universal, Inc. for Consent to Assign Licenses and Transfer Control of Licensees*, Memorandum Opinion and Order. 26 FCC Rcd 4238 (MB 2011) ("*Comcast-NBC Universal Order*").

² *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign Licenses or Transfer Control of Licensees*, Protective Order for Compliance, 26 FCC Rcd 2045 (MB 2011) ("*First Protective Order*"); Second Protective Order for Compliance, 26 FCC Rcd 2052 (MB 2011) ("*Second Protective Order*") (jointly, the "*Compliance Protective Orders*").

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Ms. Marlene H. Dortch

August 30, 2016

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Introduction

Pursuant to Condition § IV.D.3, Comcast is required to submit a report describing compliance with Condition § IV.D.1 regarding its provision of standalone Broadband Internet Access Service (“BIAS”) and providing certain additional information annually and upon any price adjustment of a standalone BIAS offering. The following constitutes Comcast’s submission, and incorporates adjustments to certain of Comcast’s standalone and multiproduct BIAS service tiers in certain service areas in which it offers BIAS services adopted in July 2016.

Report

Comcast continues to offer standalone BIAS to customers throughout the service areas in which it offers BIAS services.³ Those offerings include a standalone BIAS tier in each of its markets under the name “Performance Starter” that Comcast has provisioned to deliver with speeds of at least 6 Mbps down and offers at the retail price of \$49.95 per month. Comcast also offers other standalone tiers of BIAS, at reasonable market-based prices, with speeds that correspond to those offered in its retail multi-product offerings in the relevant service area.⁴ Such standalone offerings are available on equivalent terms and conditions to the most comparable BIAS tier available in Comcast’s multi-product offerings. Further detail is available in Appendix A.

The aggregate number of standalone BIAS lines Comcast provisioned as of July 21, 2016 was [[]].

³ Comcast offers BIAS to over 99 percent of homes passed by Comcast cable systems.

⁴ Comcast generally sells BIAS in three ways: (i) on a standalone basis; (ii) with discounted, multi-product pricing (such that the price for the Internet access service is reduced if the customer subscribes to one or more other Comcast products); and (iii) as part of bundles for which Comcast determines aggregate prices, without separate pricing for the individual products. As Comcast does not determine separate pricing for the individual products within a bundle, Parts I and II of Appendix A set forth speeds and pricing only for standalone and multi-product BIAS offerings. For reference purposes, Part II of Appendix A also provides pricing information for Comcast’s National Triple Play Bundles, and pricing information for variations of those pricing plans that have been adopted in the Markets identified therein.

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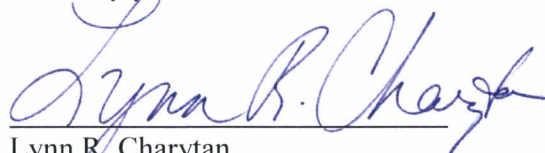
Parts I and II of Appendix A set forth the standalone and multi-product BIAS speeds and pricing offered by Comcast to customers as of July 2016 in Comcast's top 30 markets. The information reflects post-promotional pricing, and (in the case of the multi-product pricing) assumes that the customer continues to subscribe to one other product (video or voice) or all three products (video, voice, and Internet), as applicable.

Part III of Appendix A sets forth, by company and to the best of Comcast's knowledge after review of those companies' websites, the standalone BIAS offerings of Comcast's principal competitors and the post-promotional pricing of such offerings. Comcast has identified principal competitors, their standalone BIAS offerings, and the pricing of such offerings as of July 2016.

In addition, Comcast notes that Comcast offers BIAS service under the name *Internet Essentials* throughout its service areas, including in each of the 30 markets referenced in Appendix A. *Internet Essentials* is a comprehensive broadband adoption program that provides low-cost broadband access to households meeting the program's eligibility requirements, and was originally established pursuant to Condition § XVI.2. As this service tier is designed for a specific population with unique eligibility criteria, Comcast treats it separately from the generally available retail services that are the subject of this report. Subject to the program's eligibility requirements, *Internet Essentials* is available on both a standalone and multi-product basis, with no differentiation in price.

Please do not hesitate to contact me should you have any questions.

Sincerely yours,

A handwritten signature in blue ink, reading "Lynn R. Charytan". The signature is fluid and cursive, with a horizontal line drawn across the middle of the name.

Lynn R. Charytan
Executive Vice President & General Counsel,
Comcast Cable
Senior Vice President & Senior Deputy General
Counsel, Comcast Corporation

Top 30 Markets - HSD Pricing (Standalone) - alphabetical order
(As of August 27, 2016)

| Market | Tier | Speed | Standalone Pricing |
|-------------------------------------|---------------------|-----------------------|--------------------|
| | | (Downstream/Upstream) | |
| Atlanta | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 59.95 |
| | Blast! Pro | 100 Mbps/10 Mbps | \$ 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 89.95 |
| | Extreme 300 | 300 Mbps/25 Mbps | \$ 99.95 |
| | Gigabit | 1 GB/35 Mbps | \$ 139.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Baltimore Metro | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Bay Area | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 100 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 200 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Central PA/Harrisburg Area | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Chesapeake Bay/Eastern Shore | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Chicago | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit | 1 GB/35 Mbps | \$ 139.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Connecticut/Hartford Area | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Denver | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 114.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |

| Market | Tier | Speed (Downstream/Upstream) | Standalone Pricing | |
|---------------------------------------|---------------------|--------------------------------|--------------------|--------|
| Greater Boston Region | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| Houston | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ | 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ | 89.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ | 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Indianapolis Region | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Jacksonville | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Knoxville | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Western New England | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| Michigan | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Nashville | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! Pro | 100 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 89.95 |
| | Extreme 300 | 300 Mbps/25 Mbps | \$ | 99.95 |
| | Gigabit | 1 GB/35 Mbps | \$ | 139.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| New Jersey - North (Union/Central NJ) | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |

| Market | Tier | Speed | Standalone Pricing | |
|---|---------------------|-----------------------|--------------------|--------|
| | | (Downstream/Upstream) | | |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| New Jersey - South (Cherry Hill/Pleasantville/Vineland) | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| Philadelphia Metro | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| Pittsburgh | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| Portland | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ | 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ | 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 114.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ | 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Richmond | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| Sacramento/Central CA | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ | 59.95 |
| | Performance Pro | 100 Mbps/5 Mbps | \$ | 74.95 |
| | Blast Pro | 200 Mbps/10 Mbps | \$ | 89.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ | 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Salt Lake City | Internet 5 | 5 Mbps/1 Mbps | \$ | 9.95 |
| | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ | 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ | 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 114.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ | 149.95 |
| Seattle | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ | 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ | 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 114.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ | 149.95 |

| Market | Tier | Speed | Standalone Pricing | |
|------------------------------------|---------------------|-----------------------|--------------------|--------|
| | | (Downstream/Upstream) | | |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| South Florida/Miami | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| SW FL - Sarasota | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 129.95 |
| Twin Cities (Minneapolis/St. Paul) | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ | 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ | 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 114.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ | 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |
| Washington DC Metro/Tri County/NVA | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 69.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ | 79.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ | 82.95 |
| | Gigabit Pro | 2GB/2GB | \$ | 299.95 |
| West Palm | Performance Starter | 10 Mbps/2 Mbps | \$ | 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ | 66.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ | 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ | 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ | 299.95 |

Pre-Paid Offerings

\$70 initial fee for Modem and 30 days of 10 Mbps/1Mbps service, thereafter \$15 for each 7 day refill and \$45 for each 30 day refill.

\$80 initial fee for WiFi Modem and 30 days of 10 Mbps/1 Mbps service; thereafter \$15 for each 7 day refill and \$45 for each 30 day refill.

Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order
(As of August 27, 2016)

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|-------------------------------------|---------------------|--|----------------------------------|
| Atlanta | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 59.95 |
| | Blast! Pro | 100 Mbps/10 Mbps | \$ 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 89.95 |
| | Extreme 300 | 300 Mbps/25 Mbps | \$ 99.95 |
| | Gigabit | 1 GB/35 Mbps | \$ 139.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Baltimore Metro | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Bay Area | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 100 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 200 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Central PA/Harrisburg Area | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Chesapeake Bay/Eastern Shore | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Chicago | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit | 1 GB/35 Mbps | \$ 139.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Connecticut/Hartford Area | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Denver | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 99.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |

Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order
(As of August 27, 2016)

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|--|---------------------|--|----------------------------------|
| Greater Boston Region | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Houston | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Indianapolis Region | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Jacksonville | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Knoxville | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Western New England | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Michigan | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Nashville | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! Pro | 100 Mbps/10 Mbps | \$ 79.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 89.95 |
| | Extreme 300 | 300 Mbps/25 Mbps | \$ 99.95 |
| | Gigabit | 1 GB/35 Mbps | \$ 139.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| New Jersey - North (Union/Central NJ) | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |

Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order
(As of August 27, 2016)

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|--|---------------------|--------------------------------|--------------------------|
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| New Jersey - South (Cherry Hill/Pleasantville/Vineland) | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Philadelphia Metro | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Pittsburgh | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Portland | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 99.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Richmond | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| Sacramento/Central CA | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 100 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 200 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Salt Lake City | Internet 5 | 5 Mbps/1 Mbps | \$ 9.95 |
| | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 99.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |

Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order
(As of August 27, 2016)

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|---|---------------------|--|----------------------------------|
| Seattle | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 99.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| South Florida/Miami | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| SW FL - Sarasota | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| Twin Cities (Minneapolis/St. Paul) | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance 25 | 25 Mbps/5 Mbps | \$ 59.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 74.95 |
| | Blast Pro | 150 Mbps/10 Mbps | \$ 89.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 99.95 |
| | Extreme 250 | 250 Mbps/25 Mbps | \$ 149.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |
| Washington DC Metro/Tri County/NVA | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 56.95 |
| | Performance Pro | 75 Mbps/5 Mbps | \$ 66.95 |
| | Blast! | 150 Mbps / 10 Mbps | \$ 69.95 |
| | Gigabit Pro | 2GB/2GB | \$ 299.95 |
| West Palm | Performance Starter | 10 Mbps/2 Mbps | \$ 49.95 |
| | Performance | 25 Mbps/5 Mbps | \$ 55.95 |
| | Blast! | 75 Mbps/10 Mbps | \$ 70.95 |
| | Extreme 150 | 150 Mbps/20 Mbps | \$ 129.95 |
| | Gigabit Pro | 2 GB/2 GB | \$ 299.95 |

Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order
 (As of August 27, 2016)

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|---|------|--------------------------------|--------------------------|
| National Triple Play Bundles (EDP / Yr3) (As of August 27, 2016) | | | |
| Triple Play 5.0 Bundles | | EDP** | |
| Saver X1 (Portland & Seattle only) | | | |
| - Performance 25 | | | \$120.00 |
| Starter XF* | | | |
| - Performance Pro in West, NED, Portland & Seattle, Blast! in Central | | | \$140.00 - \$154.95 |
| Preferred XF (West and NED only)*** | | | |
| - Performance Pro | | | \$159.95 - \$164.95 |
| HD Preferred XF* | | | |
| - Performance Pro in West and NED, Blast! in Central, Extreme 150 in Portland & Seattle | | | \$160.00 - \$174.95 |
| HD Preferred Plus XF* (West***, Central only) | | | |
| - Blast Pro in West, Extreme 150 in Central | | | \$189.95 - \$194.95 |
| HD Preferred Extra XF (NED only) | | | \$191.49 |
| - Blast! | | | |
| HD Premier XF* | | | |
| - Blast Pro in West, Blast! In Northeast, Extreme 150 in Central, Portland & Seattle | | | \$180.00 - \$224.95 |
| HD Complete XF (West***, NED only) | | | |
| - Blast Pro in West, Blast! In Northeast | | | \$246.49 - \$254.95 |

* XF packages are noted as X1 in Central, Portland and Seattle

** High speed service not separately priced

*** Not offered in Central, Portland & Seattle

Predominant Competitors Standalone Pricing
(As of August 27, 2016)

| Verizon | | | Verizon DSL | | Verizon FiOS | | | |
|--------------------|------------|----------|-------------|------------|---------------------|-----------------------|-----------------------|-----------------------|
| Package | | | HSD 1 Mbps | HS 15 Mbps | FiOS Internet 50/50 | FiOS Internet 100/100 | FiOS Internet 150/150 | FiOS Internet 300/300 |
| Access Speed | Downstream | Upstream | 1 Mbps | 15 Mbps | 50 Mbps | 100 Mbps | 150 Mbps | 300 Mbps |
| Monthly Base Price | | | \$24.99/mo | \$34.99/mo | \$44.99/mo | \$104.99/mo | \$114.99/mo | \$204.99/mo |

| ATT | | | ATT U-Verse DSL Direct | | | | ATT U-Verse High-Speed Internet | | | |
|--------------------|------------|----------|------------------------|----------------|------------|--------------|---------------------------------|------------|------------|------------|
| Package | | | Direct Basic | Direct Express | Direct Pro | Direct Elite | Elite | Max Turbo | Power | GigaPower |
| Access Speed | Downstream | Upstream | 768 kbps | 1.5 Mbps | 3 Mbps | 6 Mbps | 8 Mbps | 24 Mbps | 45 Mbps | 1000 Mbps |
| Monthly Base Price | | | \$49.00/mo | \$49.00/mo | \$54.00/mo | \$59.00/mo | \$40.00/mo | \$60.00/mo | \$10.00/mo | \$99.00/mo |

| CenturyLink | | | CenturyLink DSL | | | | CenturyLink Prism | | | |
|--------------------|------------|----------|-------------------|------------|------------|------------|-------------------|------------|------------|------------|
| Package | | | Ultimate Start Up | Essential | Advanced | Extreme | Pro | HS0 | HS0 | HS0 |
| Access Speed | Downstream | Upstream | 1.5 Mbps | 7 Mbps | 12 Mbps | 20 Mbps | 40 Mbps | 1.5 Mbps | 3.0 Mbps | 10 Mbps |
| Monthly Base Price | | | \$44.00/mo | \$49.00/mo | \$54.00/mo | \$64.00/mo | \$79.00/mo | \$49.00/mo | \$54.95/mo | \$59.95/mo |

| RCN | | | RCN | |
|--------------------|------------|----------|------------------|-------------------|
| Package | | | 50 Mbps Internet | 155 Mbps Internet |
| Access Speed | Downstream | Upstream | 10 Mbps | 155 Mbps |
| Monthly Base Price | | | \$54.99/mo | \$59.99/mo |

No list price available, prices reflect months 25 through 36

| WOW | | | Wide Open West | | | | |
|--------------------|------------|----------|----------------|-----------------|-----------------|------------------|------------------|
| Package | | | 8Mbps Internet | 30Mbps Internet | 60Mbps Internet | 110Mbps Internet | 300Mbps Internet |
| Access Speed | Downstream | Upstream | 8 Mbps | 30 Mbps | 60 Mbps | 110 Mbps | 300 Mbps |
| Monthly Base Price | | | \$29.99 / mo | \$39.99 / mo | \$54.99/mo | \$69.99/mo | \$109.99 |

| Frontier | | | Frontier DSL | | | Frontier FiOS | | | Frontier U-verse | | | | | | |
|--------------------|------------|----------|--------------|------------|------------|---------------------|---------------------|-----------------------|------------------|------------|------------|------------|------------|------------|--------------|
| Package | | | Max | Ultra | Ultimate | FiOS Internet 30/30 | FiOS Internet 50/50 | FiOS Internet 100/100 | Pro | Max | Max Ultra | Max Plus | Max Turbo | Power | Extreme Plus |
| Access Speed | Downstream | Upstream | 6 Mbps | 12 Mbps | 24 Mbps | 30 Mbps | 50 Mbps | 100 Mbps | 3 Mbps | 6 Mbps | 12 Mbps | 18 Mbps | 24 Mbps | 45 Mbps | 90 Mbps |
| Monthly Base Price | | | \$39.99/mo | \$49.99/mo | \$59.99/mo | \$39.99/mo | \$64.99/mo | \$84.99/mo | \$29.99/mo | \$29.99/mo | \$39.99/mo | \$44.99/mo | \$49.99/mo | \$54.99/mo | \$69.99/mo |

No list price available, prices reflect months 18 through 24

| Google Fiber | | | Google Fiber | |
|--------------------|------------|----------|-------------------|--------------------|
| Package | | | 100 Mbps Internet | 1000 Mbps Internet |
| Access Speed | Downstream | Upstream | 100 Mbps | 1000 Mbps |
| Monthly Base Price | | | \$50.00/mo | \$70.00/mo |

Source: Company Websites